

## eBulletin

Important Network Information

March 21, 2017

### An Important Update about Hartford HealthCare's Network Participation

As part of our strategy to provide your clients and their plan participants with access to comprehensive and affordable health care services, we're currently negotiating a new agreement with Hartford HealthCare.

We're continuing our efforts to negotiate a new contract before the official **termination date of April 15, 2017** that is acceptable to both parties and meets our commitment to keep health care affordable. **If our current agreement with Hartford HealthCare terminates, the following facilities will no longer participate for both UnitedHealthcare and Oxford commercial products:**

- **Hartford Hospital** (Hartford, CT)
- **Hospital of Central Connecticut** (New Britain and Southington, CT)
- **MidState Medical Center** (Meriden, CT)
- **William W. Backus Hospital** (Norwich, CT)
- **Windham Hospital** (Willimantic, CT)
- **Meriden Imaging Centre** (West Hartford, CT)
- **Glastonbury Surgery Center** (Glastonbury, CT)
- **HHC Southington Surgery Center** (Southington, CT)
- **Hartford HealthCare at Home** (Wethersfield, CT)
- **Jefferson House** (Newington, CT)
- **Jerome Home** (New Britain, CT)
- **Southington Care Center** (Southington, CT)

We're taking precautionary measures to help minimize the impact on our members if Hartford HealthCare becomes nonparticipating (out-of-network), including mailing letters to affected commercial group members to let them know about the potential termination. Samples of these letters are attached below for your reference.

- [Sample UnitedHealthcare member letter](#)
- [Sample Oxford member letter](#)

When speaking to your clients, please keep in mind the following points:

- We will have Transitional Care (may also be referred to as Continuity of Care) guidelines in place so members who have scheduled or ongoing medical treatments at a Hartford HealthCare facility may continue to get care as appropriate.
- We have neighboring facilities in our network, including the hospitals listed below.<sup>1</sup>

Neighboring Hospitals			
Hospital Name	Location	Hospital Name	Location
Bristol Hospital	Bristol	Lawrence +	New London

		Memorial Hospital	
UConn John Dempsey Hospital	Farmington	Day Kimball Hospital	Putnam
Connecticut Children's Medical Center	Hartford	Johnson Memorial Medical Center	Stafford Springs
Saint Francis Hospital and Medical Center	Hartford	Rockville General Hospital	Vernon
Manchester Memorial Hospital	Manchester	Saint Mary's Hospital	Waterbury
Middlesex Hospital	Middletown	Waterbury Hospital	Waterbury
Yale New Haven Hospital	New Haven		

We'll continue to work toward a positive outcome of affordable health care for our employers and their plan participants, and will keep you informed on the status of negotiations.

If you would like more information or have any questions, please contact your sales representative.

1 Participation status can change. Members should verify participation status before receiving services.

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